



**Person Served Satisfaction Survey**

***Make your opinions count! Please complete this survey to help us improve our service. Your responses will remain confidential.***

**Person Served \_\_\_\_\_ IP Date \_\_\_\_/\_\_\_\_/\_\_\_\_**

Please indicate your level of satisfaction or dissatisfaction with the following.

<u><b>Residence and Medical Services</b></u>	<b>Highly Unsatisfied</b>					<b>Highly Satisfied</b>				
Staff at CSC is willing to listen to my opinions regarding the services they provide.	1	2	3	4	5					
I can easily contact the program coordinator and administration and get a response in timely manner.	1	2	3	4	5					
Staff working directly with me is knowledgeable, respectful and courteous to my needs	1	2	3	4	5					
Medical / Nursing care provided by CSC is appropriate	1	2	3	4	5					
I feel safe and secure at my residential placement	1	2	3	4	5					
I am happy with my ability to access indoor and outdoor areas of my home.	1	2	3	4	5					
<u><b>Individual Rights</b></u>										
I feel that the people working with me respect my religious and cultural beliefs	1	2	3	4	5					
I feel that people working with me hold information about me in confidence	1	2	3	4	5					
I feel that my money and belongings are secure	1	2	3	4	5					
I feel that I have the same rights as any citizen of the United States	1	2	3	4	5					
<u><b>Respect And Dignity</b></u>										
I feel that I am treated with courtesy and respect	1	2	3	4	5					
I feel that I am treated in an age appropriate manner	1	2	3	4	5					
I feel that I am recognized for the things I do well	1	2	3	4	5					



# Center for Social Change

## Community Housing Services

### Personal Growth And Development

I feel that I have had an opportunity to develop personal goals and the opportunity to work towards achieving them 1 2 3 4 5

I feel that I have been given the supports necessary to succeed where I have chosen to live and work 1 2 3 4 5

I feel that I have been given the opportunity to participate in individual activities 1 2 3 4 5

I feel that my choices are respected by the people who work with me 1 2 3 4 5

### Community Integration

I feel that I have had the access to be involved in and contribute to the community and neighborhood 1 2 3 4 5

I feel that I have had the opportunity to participate in the community activities of my choice 1 2 3 4 5

I feel that I have been given an opportunity to participate in recreation and leisure activities with others 1 2 3 4 5

### Comments:

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I completed this survey  By Myself  By assistance from \_\_\_\_\_

Person Served Signature: \_\_\_\_\_

**Thank you for completing this survey!**