#### Center for Social Change Inc.



Employee Name:	Position Title:
Department:	Date of Report:
Supervisor:	Date of Last Report:

**Directions:** Please indicate the appropriate level of performance for each of the following categories. For each rating please cite specific examples, and also cite recommendations and improvements in the comment sections below.

			Scale:		
Categories:	Unsatisfactory	Below Expectation	Meets Expectation	Above Expectation	Outstanding
<b><u>1. Initiative:</u></b> Acts independently in new as well as in everyday situations; understands what needs to be done and does it without being told. Comments:					
<b><u>2. Output:</u></b> The actual work output of the employee - relative to the standards. Comments:					
<b><u>3. Quality:</u></b> Freedom from errors and mistakes, accuracy, and general quality of work. Comments:					
<b><u>4. Effort:</u></b> Earnest and conscientious attempt to complete assigned responsibilities. Comments:					
5. Dependability: The degree to which the employee is reliable, trustworthy, and consistent. Comments:					
<b><u>6. Job Knowledge:</u></b> Knowledge of techniques, processes, procedures, services, equipment, and material required to do the job. Comments:					
			Scale:		

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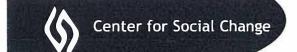
#### Center for Social Change Inc.

Categories:	Unsatisfactory	Below Expectation	Meets Expectation	Above Expectation	Outstanding
7. Interpersonal Skills: Effectiveness in accomplishing tasks by working with others (e.g. peers, supervisors, and customers). Comments:					
<b>8. Supervisory Skills:</b> If applicable; effectiveness in planning, organizing, executing and delegating the work of subordinates. Comments:					
<b>9. Organizational Skills:</b> Effectivenss in organizing, planning, time management, scheduling, coordinating resources and meeting deadlines. Comments:					
<b>10. Flexibility:</b> Effectiveness in adapting to changes in work resonsibilities. Comments:					
<b><u>11. Attendance/Punctuality:</u></b> Consider number of absences, time of work arrivals and departures, use of annual, and sick leave in accordance with company policy. Comments:					
<b><u>12. Communication Skills:</u></b> Ability to communicate thoughts and ideas effectively to others. Comments:					
<b><u>13. Team Work:</u></b> Effectivenss in completing tasks in conjunction with others. Comments:					
<b><u>14. Commitment to Individuals:</u></b> Dedication in assisting individuals in achieving their goals and looking after their well being. Comments:					
Supervisor Assessment of Prior Year Improveme	nt Objectives/Goals	:			
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Performance Goals for Next Year and Additional Comments (If additional space is	needed, attach sheet with employee's name, date of report):
Additional Comments (If additional space is needed, attach sheet with employee's	a name, date of report):
Comments (To Be Completed By Employee According to Categories Above):	
Comments (To Be Completed By Employee According to Categories Above):	
Comments (To Be Completed By Employee According to Categories Above): 1.	
<u>1.</u>	
<u>1.</u>	
1.       2.	
<u>1.</u>	
1.       2.	
1.       2.	
1.   2.   3.	
1.   2.   3.   4.	
1.   2.   3.	
1.   2.   3.   4.	
1.   2.   3.   4.   5.	
1.   2.   3.   4.	
1.   2.   3.   4.   5.	
1.     2.     3.     4.     5.     6.	
1.   2.   3.   4.   5.	
1.     2.     3.     4.     5.     6.	
1.     2.     3.     4.     5.     6.     7.	
1.     2.     3.     4.     5.     6.	
1.     2.     3.     4.     5.     6.     7.	
1.     2.     3.     4.     5.     6.     7.     8.	
1.     2.     3.     4.     5.     6.     7.	
1.     2.     3.     4.     5.     6.     7.     8.	

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11.		
12.		
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13.		
14.		
Additional Comments (If additional space is required, attach sheet v	vith employee's name and date of repo	ort):
The Following Documents Have Been Reviewed and Signed with	The Employee and Suppervisor and Up	odated Copy is Attached:
Job Discription	Program Policy Memo	
Code of Ethics		
Emergency Contact Form		
Awake Overnight Policy Memo		
Time Reporting Policy Memo		
Outside Employment Disclosure Form		
—		
Employee's Name:	Signature:	Date:
Supervisor's Name:	Signature:	Date:
Director's Name:	Signature:	Date:



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Section: Emergency

# EMERGENCY FORM (Updated Yearly)

Date Form Completed://201	Updated:	/ /201
Last Name:		
Street:		
City: State		
In Case of Emergency Notify:		
1). Name:	Relations	ship:
Home Telephone: ()	Work: (	)
Street:		Apt #:
City:		
2). Name:		
Home Telephone: ()		
Street:		Apt #:
City:		
3). Name:		
Home Telephone: ()	Work: (	)
Street:		Apt #:
City:	State:	Zip Code:
Preferred Hospital:		_
Family Doctor:		_
Telephone # your Doctor can be reached at: (	)	
In case of emergency I instruct Center for Social Center for Social Change can release what ever	0	
Signature:	Date: _	//201
Home Phone: ()	Work Phone: (	)



## **REVISED:** Awake Overnight Procedures

This is to remind all Awake Overnight staff of Center for Social Change of the Awake Overnight Policy. As stated in the Employee Manual:

"All employees who work/cover Awake Overnight shifts with CSC individuals are required to be awake at all times during their shift in order to safeguard the health and safety of individuals under their care. Individuals who have complex health/medical issues and challenging behavioral problems should be monitored at all times by an employee who is assigned to work with such individuals.

Staff who work Awake Overnight should not only document the status of individuals under his/her care in STEDS, but also report the individual's **status every hour by calling the program office** and leave a voice mail message to the Coordinator in charge of the home. Every Awake Overnight employee should call the program office at **410-579-6813** five minutes before or after, 11pm, 12 pm, 1am, 2 am, 3am, 4 am, 5am, 6am, and 7am. In addition, every Awake Overnight employee is responsible for entering the sleep/awake information in STEDS at 12am, 2am, 4am, and 6am. (You are required to call in the status of each individual at the hour you begin your shift in addition to calling to clock in.) If the computer is not working you are still responsible to contact your coordinator and then are responsible for hourly call in (11, 12, 1, 2, etc through 7am) Failing to do this will result in the following disciplinary actions:

- Docking of wages For example, if an employee contacts the office at 1:30am instead of 1am, half hour wage will be docked (from 1am-1:30am). If an employee does not call at 1am but calls at 3am, four hours pay (from 11pm to 3am) will be docked. The same applies to all missed hours.
- 2. Termination of Employment

Employees are responsible for the individual's health and safety while they are under an employee's care. Risking individual's life by not monitoring them at night and other times by an employee is considered gross misconduct and will lead to immediate dismissal of the employees and possible criminal action against the employee."

This policy will continue to be strongly enforced.

Employee Name:
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Date:

6600 Amberton Drive~Elkridge, Maryland~21075 Office: 410-579-6789~Fax: 410-796-1201~Toll Free: 1-800-269-0383~TTY: 410-579-6913 info@centerforsocialchange.org





**Center for Social Change, Inc.** A Research and Support Center for Persons with Developmental Disabilities

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I have read and understand the reverse memo regarding the requirements of the AON coverage with regards to calling in and documenting awake and sleep patterns.





The following is the policy regarding reporting of your work time:

- I understand that I know how to report the time I work using the ADP's reporting system and I have no further questions regarding how to use the system at this time.
- I understand that I will not be permitted to work before or after my normal scheduled shift unless requested to do so by my Supervisor or another member of the Management.
- I understand that I must use the device designated by Center for Social Change, Inc. to clock in at the beginning of my assigned shift and clock out at the conclusion of my assigned shift. Failing to follow company policy to report my time worked using the ADP's reporting system will lead to disciplinary action up to and including possible termination of my employment.
- I understand that I am required to report to work as scheduled and that failing to work the hours assigned to me without getting the proper prior approval from my supervisor will lead to disciplinary action up to and including possible termination of my employment.
- I understand that any attempt to defraud the Company by any means will be considered per the Company's Employee Manual a Level 1 Offense which could result in disciplinary action being taken against me up to and including the immediate termination of my employment. Examples of defrauding the company include but are not limited to reporting someone else's time on their behalf, making false or fraudulent statements regarding overtime, ETO, leave of absence, sick pay or medical leave.

The following signature certifies that the employee has understood the above mentioned procedure:

Employee's Name:	
Employee's Signature:	Date:
Supervisor's Signature:	Date:



## Outside Employment Disclosure Form CENTER FOR SOCIAL CHANGE, INC.

#### Employees should use this form to disclose secondary employment outside of Center for Social Change, Inc. Employees should first read CSC's Outside Employment Policy, before submitting this form.

Employee Name	:	
Date of Hire with CSC	:	
Position Held with CSC	:	

1	I do not currently have any other employment other than the one in Center for Social Change, Inc
2	I do currently have employment other than the one with Center for Social Change, Inc
3	If you have checked (2) above, please complete the following information

Name of Outside Employer	:	
Position Held	:	
Date Employment Began	:	
Supervisor & Telephone #	:	
Name of Outside Employer	:	
Position Held	:	
Date Employment Began	:	
Supervisor & Telephone #	:	

I understand that should I fail to report and fully disclose any outside employment, I may be subject to disciplinary action including possible termination from employment.

Employee Name

Signature

Date



A Support Center for Persons with Developmental Disabilities

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### Memorandum

To: All Staff

- From: Dana Dimas, Director of Programs
- RE: Policy Reminders

Date: 7/1/2017

- For all individuals who do not demonstrate the necessary safety skills to cross the street: Staff are to walk the individual to the van for departure for the day program in the morning. Staff are to meet the individual at the van to supervise and assist the individual into the home upon return from the day program.
- 2. CSC is not responsible for personal items. No personal laptops, iPads, or other personal equipment are to be brought into the unit or program at any time. Cell phones must remain away and used only in emergency situations.
- 3. Work/agency time is NOT to be used for homework or other personal tasks.
- 4. No staff should leave the unit/program at any time during his/her shift without discussing this with the supervisor. The supervisor may agree or disagree to allow the staff to leave, depending on arrangements that can be made to maintain ratios in the unit/program. Leaving without such arrangement is NEGLECT.
- 5. Vehicles should not be used unless it is an approved activity. Permission must be obtained from the supervisor.
- 6. Incidents must be reported immediately to the supervisor and the report completed before the end of the shift.
- 7. No individual is to remain in a vehicle unattended. If staff need to run into an establishment quickly, take individuals with you.
- 8. Do NOT honk the horn at any home. Call the unit. Be respectful of our neighbors.

Employee Name (print)	
Employee's Signature:	Date:
Supervisor's Signature:	Date:



## **CODE OF ETHICS POICY**

## [To be signed every year by all staff]

We, (staff and board members), dedicate ourselves to carrying out the mission of CSC in all of our duties and functions. We will:

- 1. Recognize that the chief function of the Agency at all times is to serve the best interests our individuals, their family members, and our constituency.
- 2. Accept as a personal duty the responsibility to keep up to date on emerging issues and to conduct ourselves with professional competence, fairness, impartiality, and effectiveness.
- 3. Respect the structure and responsibilities of the board of directors, provide them with facts and advice as a basis for their making policy decisions, and uphold and implement policies adopted by the board of directors.
- 4. Keep the community informed about issues affecting it.
- 5. Conduct our organizational and operational duties with positive leadership exemplified by open communication, creativity, dedication, and compassion.
- 6. Exercise any authority we have under the law, and carry out the mission of the organization.
- 7. Serve with respect, concern, courtesy, and responsiveness in carrying out the organization's mission.
- 8. Demonstrate the highest standards of personal integrity, truthfulness, honesty, and fortitude in all our activities in order to inspire confidence and trust in our activities.
- 9. Avoid any interest or activity that is in conflict with the conduct of our official duties.
- 10. Respect and protect privileged information to which we have access in the course of our official duties.
- 11. Strive for personal and professional excellence and encourage the professional developments of others.
- 12. Treat others with dignity and respect at all time and will strive to encourage others to be the best.
- 13. Maintain conduct that is fair, positive, and humane
- 14. Maintain conduct that is free of abuse, neglect, cruelty, and fraud.
- 15. Not abuse, neglect, exploit, or misuse the funds or property of individuals to include but is not limited to not accepting gifts of money or property from an individual if not approved by the planning team.

### With regards to Social Media Post only appropriate and respectful content

- 16. Maintain the confidentiality of CSC trade secrets and private or confidential information. Do not post internal reports, policies, procedures or other internal business-related confidential communications.
- 17. Do not create a link from your blog, website or other social networking site to a CSC website without identifying yourself as a CSC associate.

18. Express only your personal opinions. Never represent yourself as a spokesperson for CSC If CSC is a subject of the content you are creating, be clear and open about the fact that you are an associate and make it clear that your views do not represent those of CSC, fellow associates, members, customers, suppliers or people working on behalf of CSC. If you do publish a blog or post online related to the work you do or subjects associated with CSC make it clear that you are not speaking on behalf of CSC. It is best to include a disclaimer such as "The postings on this site are my own and do not necessarily reflect the views of CSC."

19. Do not post any information, pictures, or other products that contain individual specific identification.

Employee Name (print)

	<b>D</b>
Employee's Signature:	Date:

Supervisor's Signature: \_\_\_\_\_ Date: \_\_\_\_

Date		